

Manor Royal News

THE OFFICIAL NEWSLETTER OF THE MANOR ROYAL BUSINESS DISTRICT

Issue 22

Be part of it!

Summer issue 2017



Featured in this issue:

- BID2 Business Plan
- Maintenance Team Launched



The Sustainability Issue



MANOR ROYAL
BUSINESS DISTRICT
CRAWLEY & GATWICK

Produced and made possible by the
Manor Royal BID

Chairman's Message



Alongside getting this year's projects delivered, two things are occupying the minds of the BID Board and Management Group - our Annual General Meeting and the BID Renewal.

The AGM takes place at 5pm on 28 September. It will be the fourth and final one we hold before the vote on whether we want the BID to continue in the Renewal Ballot. Ultimately, we collectively decide the fate of the BID when we all cast our votes in February 2018.

I firmly believe that the Manor Royal BID has made a positive impact and a real and tangible difference to the business district, not just for companies but for their staff as well. It's a wholly different place to the one we operated in five years ago, but I also know there is more to do.

For now though we reflect on our achievements in the past year, as we prepare for the AGM, including the

opening of The Terrace pocket park, the dedicated Maintenance Team, the Jobs Board, work on transport, a new waste and recycling service and the introduction of the Business Rangers. All this alongside our "business as usual" service of training, events, transport discounts, additional security, marketing and much more.

I am very aware that all this will stop if the BID is not renewed, but for now we concentrate on getting the job done and delivering on our mission 'to improve the trading and working environment of Manor Royal'.

I hope to see you at the AGM.

Trevor Williams
Chairman, MRBD Limited

The Inside Track

When we started easit - a social enterprise working with organisations to encourage staff to use sustainable transport options for their daily commute



- we were told repeatedly by the government that no one will get out of their car voluntarily. 15 years on and we've proved them wrong, with a membership of over 1.5million people!

I'm no green evangelist but we occupy a small island with over 65million people and a thriving economy and if we don't make behavioural changes, there's a strong chance it will grind to a halt. Things are changing...no longer can people turn up to work in their car and just expect to park right outside. Space is of a premium, which is especially true in Manor Royal.

Fortunately, Manor Royal benefits from very engaged businesses with dynamic individuals prepared to roll up their sleeves, making it a better place to work. Many are active members of easit and benefiting from our cost-saving initiatives. The network here has grown to 75 member companies and over 9,000 people registered with free membership funded by the BID, making it completely accessible to everyone.

We have 15 easitNETWORKS across the country and nowhere has such a strong partner working ethos than here. I'm in awe of the joined up working and commitment to getting things done that I have seen. If you, as an employer or an employee on Manor Royal, are not yet registered for easit, you are definitely missing out. Do get in touch.

Dr. Mel Mehmet MBE
Chief Executive, easitNETWORK

Welcome To... Julie Kapsalis, Board Advisor



Julie Kapsalis, Board Member of Coast to Capital LEP, has become an Advisor to the Manor Royal BID Board, replacing John Peel OBE, who retired earlier this year. Julie is Managing Director of Chichester College Group, created following the merger of Chichester College with Central Sussex College. Julie played a leading role in the merger and now heads up the Group's employer engagement activity including apprenticeships and developing a curriculum to support the skills needs of local businesses.

BID Invests In 'Manor Royal Make-Over' Service

The BID has taken steps to improve the upkeep of Manor Royal by appointing a new team to enhance the standards of everyday maintenance across the business district. Having successfully secured investment to improve Manor Royal's entranceways, signage and open spaces, the BID team has also recognised the need to enhance the general upkeep of the area.

So, in the months ahead, the new team will be working across Manor Royal to spruce up the area, undertaking grass cutting, litter picking and maintaining the verges. Their work will complement the work of the new Business Rangers service, due to launch in September.

Steve Sawyer, Executive Director of Manor Royal BID is pleased to see the new service introduced. He said: "Improving the standard of

maintenance ranked highly in our latest business survey. In response, we have created a new action plan to get our business district looking as good as it can, enhancing the current level of maintenance, over and above the level that Crawley Borough Council is routinely able to provide.

"We've already invested in some big infrastructure improvements, but the little things also matter and can have a big impact on your impression of a place. When you look good, you feel good and that goes for places too!"

Find out more about the work of the maintenance team on the Manor Royal website where you can see the positive impact they are making - and if you happen to see them working across the business district in their new, BID branded jackets, do say hello!



Get Involved

All Manor Royal BID levy-paying companies are invited to become a member of Manor Royal Business District BID Ltd (MRBD), the registered not-for-profit company limited by guarantee, which is charged with the responsibility for delivering the Business Improvement District Plan. Membership enables companies to vote on all BID company issues at Annual General Meetings.

However, this isn't the only way to become involved in the operation and delivery of the BID. You can get involved and influence the way in which the BID levy is spent by being a member of a project working group; you can become involved in more strategic issues via the Management Group or simply get in touch with the BID office to offer your ideas and input.



The Terrace Proves Popular



Last month we reported on the opening of The Terrace - a new outdoor 'pocket park' located at the end of Manor Royal road at the junction with London Road. A few months on and we are pleased to see the outdoor space is proving to be very popular, as local workers enjoy the new park for alfresco meetings and relaxing breaks.

Converted from a patch of unused land, the area now provides seating, public art, a new planting scheme and even an outdoor table tennis table. Another great collaboration led by the BID in conjunction with Crawley Borough Council and sponsorship from B&CE, The People's Pension provider, whose offices are located adjacent to the site.

Know Your Neighbour Expo Huge Success



Manor Royal BID hosted more than 300 business people at its latest 'Know Your Neighbour Expo' at the Crowne Plaza London - Gatwick Hotel in May. Held annually, the event provides an opportunity for all companies based in Manor Royal Business District to meet and do business with each other. As well as a free exhibition, this year the event included speed networking and a pop-up photographic studio.



Cllr Brian Quinn, Mayor of Crawley, opened the proceedings before touring the exhibition with his wife. Among the 65 companies exhibiting at the event, were AvenSys Ltd, Treetop Design & Print, NatWest and Anise Catering. The 'Best Stand in Show' went to The Bridgeham Clinic, of County Oak Way.

Lisa Stevens, Group Business Development Consultant at Go Vauxhall, whose company also had a stand at the event said: "WOW - what an event. The buzz was incredible and there were people everywhere."

During a seminar, Trevor Williams, BID Chairman and Steve Sawyer, Executive Director, spoke about plans to further improve the business

district in the year ahead, including the introduction of several new BID services.

Trevor Williams, Site Director of Thales said: "This event has been a tremendous success and I would like to thank all those who participated. Manor Royal BID has an ambitious vision which relies on us harnessing the energy of businesses in our community and our partners, to tackle the challenges ahead. Events such as Know Your Neighbour help us to encourage local trade for the benefit of all."

Steve Sawyer, said: "This is the fifth year that we have run this event and it just gets better every time. It is a great opportunity for local companies to learn more about each other and discover what services and products are available on their doorstep in our vibrant business neighbourhood."



It's a WIN WIN for Varian Medical Systems and Slim Maintenance!



Here's a great example of how taking part in BID activities can help companies gain new contracts and meet local suppliers...

Sam Limbachia, Director of Slim Maintenance met Steve Pullen, Manufacturing Manager at Varian Medical Systems at 'Know Your Neighbour 2017' when both companies exhibited at the event.

Sam picks up the story: "Steve and I first met at the Know Your Neighbour Event. We exchanged numbers and arranged a meeting to discuss potential works. Our first project for Varian was the result! Getting involved with the BID has certainly been successful for us, and we are pleased to be working with a high-profile company such as Varian Medical Systems."

Varian's Steve Pullen is pleased with the service that Slim Maintenance has provided and would recommend them to others. He said: "The works were completed to a high standard with great efficiency and professionalism. It was great that we could rely on a Manor Royal company to meet our requirements and I look forward to working with Sam and Sonny again."

www.slimmaintenance.co.uk
www.varian.com

Manor Royal – what’s it worth?

Have you changed at all since 2010? Manor Royal has and yet that was the last time any significant independent economic research about the business district was done.

Back then the *Manor Royal Masterplan* looked at how well Manor Royal was performing, how it compared to other places, ideas for what to do with all the empty sites and suggested appropriate planning policy to support and encourage development.

Manor Royal Business District feels like a different place since the creation of the Manor Royal BID in 2013. The economy is also in a different place, still unpredictable but with different challenges. This calls into question the validity of the assumptions of a document produced almost 10 years ago and so, working with Crawley Borough Council, the Manor Royal BID is leading on the production of an Economic Impact Study.

Lichfields, leading planning and development consultants who have advised on numerous regeneration and development projects, have

been appointed to carry out the work. The study will assess how well Manor Royal is performing now, the contribution it makes to the economy in terms of jobs and wealth, do some benchmarking with other leading business parks, assess whether policies to support development are right and make recommendations for improvements.

This is a vital piece of work that will inform the plans of the BID and its partners and help to sustain the business district into the future. The study is expected to conclude late Summer.

It’s not all about cash but...

At the time of going to print we await the outcome of a bid to the Coast-to-Capital Local Enterprise Partnership to support a multi-million pound programme of improvements across the town, including Manor Royal.

Informed by the recent Manor Royal Transport Study carried out on behalf of the Manor Royal BID, West Sussex County Council and Crawley Borough Council have submitted a compelling

business case for investment to help unlock sustainable growth and tackle some of the most pressing issues facing businesses.

“This is not a cure all,” said Steve Sawyer Executive Director of the BID, “but the support of the LEP to help fund the improvements set out in the growth package will give a real impetus to the projects we want to carry out alongside those already planned. If the LEP bid is not

successful it won’t be the end of it, it just makes getting the job done that much harder.”

The LEP decision is expected in September and will form part of plans for BID2 to improve road junctions, bus infrastructure, support for cycling and walking, better provision of information and new ways to create and manage limited road space.

Road to success

The Manor Royal BID has forged a positive relationship with West Sussex County Council that has been rewarded with additional investment in road resurfacing around the business district.

The condition of roads and pavements remains a priority issue for Manor Royal businesses and since 2013, the BID has been campaigning for highway investment with some success.

Since the start of the BID, various resurfacing programmes and other minor works have been carried out - most notably on Manor Royal road,

Fleming Way, the entire extent of Gatwick Road, Gatwick Road parade and Faraday Road.

This positive relationship with West Sussex County Council continues.

Informed by the results of the recent Grey Audit, more areas have been prioritised for resurfacing during 2017/2018 including important links into Manor Royal such as Hazelwick Avenue (completed in June), and the A23 London Road and County Oak Way, expected to be completed later this year.

West Sussex County Council and Manor Royal BID continue to liaise about road and pavement improvements and we will keep you updated with full details of planned works as they are scheduled.





Businesses across Manor Royal are being urged to comment by 7 September on the final draft of the BID2 Business Plan summary before it goes to print. "We want companies to have a direct say in what we do and how we do it" says Chairman of the BID, Trevor Williams.

A proven track record

Since June 2013, when businesses first voted to create the Manor Royal BID (Business Improvement District), we have been working to deliver on the promises contained in the first Business Plan.

The improvements to the area have been many and notable, including a host of new and additional services, infrastructure improvements, exclusive events, new signage, security cameras, significant influence with key partners and policymakers, subsidised and free services, a much-improved profile for the area

and significant levels of additional investment. Our work has won numerous awards but to continue and extend that work, businesses must vote in a Renewal Ballot.

In February 2018, those businesses expected to pay the BID Levy will vote again in the Renewal Ballot to continue the BID until 2023.

Following extensive research, plans for BID2 have been drafted and this is your final opportunity to let us know what you think before they are published.

Four priorities

The Manor Royal BID will act on four objectives in support of its vision to "improve the trading and working environment".

Promote and influence

Promote Manor Royal Business District to secure investment and retain businesses, promote local companies and represent the interests of the business district at a strategic level with private and public sector partners.

Deliverables:

- Promote Manor Royal as a premier business location
- Represent your views as we work with policymakers to deliver a healthy environment for businesses to succeed on Manor Royal
- Influence economic development activities as they impact on Manor Royal
- Attract additional investment to fund new projects for the benefit of all
- Provide a dedicated point of contact for enquiries from business, staff and investors
- Communicate effectively with stakeholders via public relations, marketing, events and digital channels
- Liaise with public partners, including local authorities, the Police and Gatwick Airport

Improve infrastructure and facilities

Ensure the infrastructure and facilities on offer meet expectations associated with a premier business destination so that businesses can function, staff are satisfied and visitors are impressed.

Deliverables:

- New programme of infrastructure improvements, including major entranceways and area enhancements
- Travel, transport and parking improvements
- Investigate the potential to generate energy on-site from renewable sources
- Lobby and help to deliver new facilities for staff leisure and alfresco meetings
- Even faster broadband
- New outdoor digital sign boards managed by the BID for use by Manor Royal companies

Your BID – Your Priorities – Our Promise

The BID is run by Manor Royal based business people and its priorities are set out in a Business Plan.

The BID team and its partners deliver the Business Plan, with effective governance and operational management, providing clear accountability along the way.

Uniquely, the Manor Royal Business Improvement District (BID) provides an opportunity for businesses to influence the way the business district works, looks and feels. The BID Levy fund also enables companies and their staff to

benefit from exclusive and free (or subsidised) services.

The new Business Plan has been informed by the far-reaching business surveys, audits and engagement events the BID has undertaken over the past year.

This information has enabled the BID Board and Management Group to agree the following priorities and projects for a second term of the business improvement district, should you vote for it next February 2018.

Timeline to renewal

Final comments on BID priorities	07 September 2017
Deadline for voter contact details	22 September 2017
Launch of BID Business Plan	07 November 2017
Manor Royal Showcase Event / Ballot Packs Issued	01 February 2018
Postal voting begins (Ballot starts)	02 February 2018
Postal Ballot closes & announcement	01 March 2018
BID 1 ends	31 May 2018
BID 2 starts	01 June 2018

What you need to do

Before these objectives are developed into our Business Plan for you to vote on in February 2018, the BID Board is seeking your input.

1. Let us know what you think before **07 September 2017**, particularly if there is something missing or not quite right. Email steve@manorroyal.org
2. Let us know the name and contact details of the person in your business who will vote in the BID Ballot. If we don't know, there is a chance your ballot paper will not get to you and you will miss the chance to vote.

Trade and save

Provide opportunities for companies to trade with each other and benefit from subsidised or free services.

Deliverables:

- A tailored programme of exclusive and free events
- Subsidised staff travel initiatives, including easit membership
- Subsidised and free services, eg. Business Watch, Volunteering, Waste & Recycling etc.
- Schemes to deliver savings on business overheads
- High quality, subsidised training programme
- Free to use dedicated Manor Royal Jobs Board
- New, dedicated and bespoke Business Directory
- Negotiated staff benefits

Manage and maintain

Deliver enhanced levels of maintenance, public realm and security throughout the business district.

Deliverables:

- Enhanced levels of additional maintenance provided by a dedicated Maintenance Team
- Improved day and night security
- Road and footpath improvements
- Dedicated Manor Royal Business Ranger service
- Maintenance of the signs, parks and assets for which the BID is responsible
- Maintenance of the area-wide security cameras (CCTV and ANPR) with Sussex Police

› Sustainable Manor Royal

There are some competitions that are just not worth winning. Winning the race to burn up precious natural resources and see the cost of energy rise while spending hours stuck in traffic going nowhere is one of them! We are all, however, in that race whether we like it or not.

The World Economic Forum named climate change and water supply as two of the top five risks facing companies while a host of

environmental problems have been estimated to cost \$4.7 trillion annually. In the UK road congestion alone is estimated to cost urban areas at least £11bn a year.

Manor Royal is a very successful business area generating an estimated £2.56 billion in Gross Value Add (GVA) each annum.

However, we all know that success does not come without its challenges.

Transport issues rate highly among priorities for both business and staff. The price and security of energy has a direct impact on profitability and the opportunities to generate power from renewable sources have been reinforced by the Government's new rules to make it easier for consumers to generate and store their own power.

In this issue we look at how the Manor Royal BID is rising to the challenge.

Future-proofing our Business District...



Manor Royal was officially opened by HM The Queen in 1957. A key part of the Crawley New Town idea was to build a town that embraced healthy lifestyles and a sense of community where decent housing

was provided alongside quality jobs. Crawley was the smart city of its day.

Fast forward to 2017 and for Manor Royal to continue to prosper, it must become the smart city of tomorrow – embracing new physical, technical and human systems in the built environment to deliver a sustainable and prosperous future.

The Manor Royal BID, with its partners, is doing its bit to make this happen. For example, efforts to introduce more green space in areas such as 'Crawley's

Brook' and 'The Terrace' have already had a positive impact on Manor Royal and the wellbeing of those who work here and we are working on a progressive transport plan that will truly make a difference.

Our work to date has highlighted issues where the solutions do have environmental and health benefits as well as responding to known business issues. With your continued support, we can continue on the journey to make Manor Royal a future-proof and sustainable location.

Cycle Route Improvements Complete

Manor Royal BID, Crawley Borough Council and Basepoint Business Centre have been working together to deliver improvements to the cycle route that links Ifield Railway Station with Manor Royal Business District. The improvement works, were completed in June following concerns that the pathway wasn't well lit, which was deterring people from using it as a route to work.

The project, which has been jointly-funded by Manor Royal BID, Crawley Borough Council and Basepoint, has installed new street lighting to improve safety and visibility along the stretch of path linking Langley Walk and Metcalf Way. The works have also delivered surfacing improvements as well as new signage and markings along the route, creating a safer and more user-friendly experience.

Around 83,000 people of working age live within the cycling catchment of Manor Royal and yet only just over 2% cycle.

As part of a wider programme of improvements set out in the Manor Royal BID Transport strategy, this project will improve the quality of this important link and help ease traffic and parking issues while supporting staff health and wellbeing.

Stephanie George, Centre Manager for Basepoint Business Centre said: "Feedback from businesses and their employees here showed a real need for these plans, with many people saying they would use the cycle route if it was improved. We're delighted to support the project to make the cycle path safer and more accessible for all users."

Sustainable Manor Royal at a glance

An overview of how the BID supports a more sustainable Manor Royal:

- Free access to the easit sustainable transport scheme
- Creation of new green spaces
- Cheaper waste and recycling service
- Re-energise Project to investigate on-site energy generation from renewables
- Plans to "green" Gateway 1 (Gatwick Road) to help counter carbon emissions
- Major transport study leading to £multi-million investment package for sustainable transport
- Support for conservation based volunteering with Sussex Wildlife Trust
- Dr Bike and plant giveaway events
- Support for new cycling and walking infrastructure

Re-Energise Manor Royal Project Update

RE-energise Manor Royal aims to look at ways we can generate our own energy on site from sustainable sources and deliver cheaper energy for Manor Royal businesses. This is an exciting opportunity that benefits from £500,000 of funding to explore a range of opportunities to make Manor Royal a model for other business parks across the UK and Europe.

Two recent national Government announcements to encourage energy generation from renewables and phasing out diesel and petrol cars by 2040 are clear indications of where things are headed. We are all going to have to change.

Re-energise Manor Royal, in partnership with Your Energy Sussex, could really help give businesses here a head start.

Businesses and property agents have an appetite to embrace renewable energy. However, there were also a number of barriers to overcome and some "quick wins" were needed. Here's how Re-energise Manor Royal responded.

Auditel have been engaged to work with businesses to assess energy usage and look at any energy efficiency gains. The data collected will help us to understand businesses energy use and help to deliver savings in the short term.

The data collected will be used by Sustain to develop a prioritised portfolio of projects that could be delivered. This works starts in earnest this month and the first results are expected in November.

To get involved in the data collection phase contact Auditel on **01293 344 442** or visit www.manorroyal.org/energy.

Providence Print Goes Greener

Providence Integrated Print Solutions, based on Fleming Way, is literally going the extra mile on its journey towards a greener future, following the installation of electric charging points for the company's new hybrid delivery vehicle. This is the latest innovation adopted by the company to reduce its impact on the

environment. In recent years, the company has also installed litho and digital printing presses that keep up-to-date with the print industry's ever-improving environmental standards.

Discover more at www.providence.co.uk or call **01293 846190**.

Plant Giveaway

Ambius, the world's largest interior landscaping company hosted a free plant giveaway in July at The Terrace on Manor Royal. Organised in conjunction with the BID as part of 'National Plants at Work Week', the event was very popular and everyone who joined the queues received a free desk plant.

Now in its fifth year, National Plants at Work Week aims to raise awareness of the benefits of plants in the working environment.



Discover more at www.ambius.co.uk or call **0800 037 0128**

Do Your Bit for the Environment!

If you haven't done so yet, why not sign up for the new Manor Royal Commercial Waste & Recycling Service launched last month by the BID in conjunction with Reigate and Banstead Borough Council.

Every business on Manor Royal produces waste and by unifying our approach to collection across the business district, there are potential savings to be made by everyone, plus we can reduce the number of vehicle movements into and around the area.

Morag Williams, Waste & Recycling Manager, Reigate & Banstead Borough Council says: "We're delighted to be offering this locally-based refuse and recycling service to Manor Royal businesses. We



have an amazing exclusive deal for Manor Royal based companies - choose to have your recycling or refuse collected by us and we'll also collect your paper and card at no extra charge subject to qualifying criteria."

Contact the Commercial Waste Team on **01737 276000** or email rc@reigate-banstead.gov.uk and join the other businesses now using this service.

B&CE Group Dorman's Project



Manor Royal based B&CE is a great example of a company giving its time, expertise and money to help local charity and community projects.

As part of its 75th Birthday celebrations, the company is renovating Dorman's Youth Arts Centre in Gossops Green this summer.

Along with local tradespeople and suppliers, the employees of B&CE have been hard at work making essential repairs and refurbishments for the charity,

which supports young people from across Crawley. Renovations started in July and will transform the centre for the benefit of all its users.

Rachel Thomas, Premises & Facilities Manager at B&CE

says that the company benefits from the wider experiences its people gain as a result of their involvement in community projects.

She said: "We're all incredibly passionate about this project and our staff have done a great job volunteering to do the decorating and cleaning. We've also received incredible support from local contractors such as Keir Construction, Astins and All Aspex Group."

The refurbished centre will open its doors to local residents in early September.

CS Autos Expand Operations



CS Autos opened its doors in Rutherford Way in April 2016. The team quickly set about renovating the building, transforming the facility into a modern workspace.

One year on and it is already expanding as an insurance approved accident repair centre for the EUI group which includes Admiral, Bell, Diamond and Elephant insurance companies.

Private accident repairs for retail customers are also welcome and the company also offers a collection and delivery service - with 10% discount for Manor Royal customers.

"Once we became more established we decided to expand our services and offer mechanical repairs, servicing and MOTs" says MD Colin Styles.

Discover more at www.csautold.co.uk

Keeping Healthy with the BID

Many experts and healthcare professionals have warned of the dangers of sedentary jobs, with some claiming sitting is the new smoking.

Our bodies are designed to move, so rather than sitting for eight hours a day, it may be time to inject some exercise into your daily routine.

Exercise is a great way to combat feeling lethargic or sluggish at work. It might sound contradictory, but exercise gives you energy in the long term.

Regular aerobic movement, combined with gentle weight training can also significantly lower the risk of heart disease, cancers and type 2 diabetes. Improved posture is another major

benefit of regular exercise, which can lead to work being more comfortable, especially if you spend long periods of time at a desk.

In addition to the major health benefits, there are also a wealth of mental health benefits associated with exercise.

The immediate impacts of exercise are feeling more energetic and confident, two improvements that can have a positive effect on your work. There's also a very strong mood effect with exercise; workers feel more productive and are less likely to suffer bouts of afternoon fatigue.

Ultimately, these physical and mental health improvements will benefit

employers, as it will help cut down on employee sick days, reduce health-care costs and improve employee morale.

Manor Royal BID has partnered with The Gym, to offer all those working in the business district substantially reduced gym fees.

What's the deal?

17% discount for Manor Royal

Monthly fees reduced to **£14.99***

No joining fee

Free town centre parking

Find out how to sign-up via the BID website Benefits Page.

Welcome to...

Here's a round-up of some of the new companies and retailers who have moved onto Manor Royal during the past few months....

Medics Move to Manor Royal:

South East Coast Ambulance Service is relocating its headquarters and Emergency Operations Centre to the first phase of Nexus, a three-part mixed use commercial development on Gatwick Road, Manor Royal.

South East Coast Ambulance Service is an NHS Foundation Trust that covers an area of 3,600 square miles and a resident population of 4.5 million across East and West Sussex, Brighton & Hove, Kent and Medway and Surrey. The trust responds to 999 calls from the public and immediate and urgent calls from health professionals.

Discover more at www.secamb.nhs.uk

County Oak Retail Park:

In the retail business, things move fast and this is certainly the case at County Oak on Manor Royal. In the past few months, the retail park has seen the redevelopment of units for leading brands including a flagship store for Next and new units for Boots and TK Maxx.

Wickes Opens: We've also seen the opening of a new-style showroom for Wickes, built on the edge of County Oak Retail Park near Astral Towers.

Snap Fitness Opens in Astral Towers: A new gym has opened in Astral Towers, providing another wellness facility for those working on the business district.

Discover more at www.snapfitness.co.uk/gyms/crawley/

The Manhattan Building

Manor Royal Business District will soon have its first building featuring contemporary exposed services. The Manhattan Building, launching this September, offers 27,000 square feet of brand new refurbished space suitable for a prime headquarters office.

With a striking new facade and flexible floorplate, the building can be arranged as any mix of offices, conference rooms, individual seating a co-working areas.

To discover more, contact Altus Group on **01737 243328** or visit www.themanhattanbuilding.co.uk



Congratulations to:

Dyer & Butler: Cllr. Brian Quinn, Mayor of Crawley, crowned Dyer & Butler Electrical champions in the fiercely contested annual Manor Royal 6-a-side football tournament. Now in its sixth year, it is run by the BID in partnership with Freedom Leisure.

www.dyerandbutler.co.uk

The Gatwick School:

The Gatwick School on Manor Royal has received a judgement of Good in all areas in its first Ofsted inspection. Inspectors praised school leaders for establishing "a unique sense of family across this all-through school". They also said that "pupils, parents and staff are proud to be members of the school community" and that "older and younger pupils exist harmoniously alongside each other".

www.gatwickschool.org.uk

ILG Double Win:

International Logistics Group Ltd has done the double at the Warehousing Industry awards. The ILG team were delighted to have been named Warehouse Company of the Year and a Technical Innovation Award - both in recognition of its high standards of warehousing.

www.ilguk.com

Bishops Move: Bishop's Move's Crawley branch in Kelvin Way has raised significant funds for a local charity by donating items collected via its 'De-clutter & Donate' scheme. Sense - a national charity with a shop in Crawley - supports people who are deafblind, have sensory impairments or complex needs, to enjoy more independent lives.

The popular scheme enables Bishop's Move to donate items, collected from its customers on their moving day, to local charities.

www.bishopsmove.com

DATES FOR YOUR DIARY...

Manor Royal AGM

28 September @ 5pm
Premier Inn, Fleming Way

Join us at the Manor Royal BID Company's next AGM. Only registered members of the BID Company (MRBD Limited) can attend and vote at the AGM although all paid up BID levy paying companies are entitled to register as a member of the company.

Each BID levy paying company is entitled to register one member and have one vote at the forthcoming AGM, at which two directors are seeking re-election.

Contact the BID Office to book your place and find out more.



Manor Royal Matters Conference

7 November 2017
Sandman Gatwick Hotel

Book now for this year's Manor Royal Matters Conference in November.

Organised by the BID specifically for companies located on the Business District, 'Manor Royal Matters' will highlight issues of economic importance

Discounted Training

Manor Royal BID is continuing its popular training programme for employees of companies located on Manor Royal Business District. The short courses, which are heavily subsidised by the BID, are being delivered by Crawley College and cover a range of topics including health and safety, business development and digital and IT skills.

Upcoming courses include Emergency First Aid at Work, Microsoft Excel and Leadership Skills. Book online via the BID website events page.

to the area and promote how the BID and its partners are helping companies to save money by trading locally.

This year is even more significant, as the BID will be launching its new business plan for the proposed BID2 term of five years.

As ever, the free-to-attend conference will enable delegates to network and build their local business contacts. Book online via the BID website events page.

Cyber & Data Risk Seminar 21 September 5.30pm to 7.30pm Basepoint Business Centre

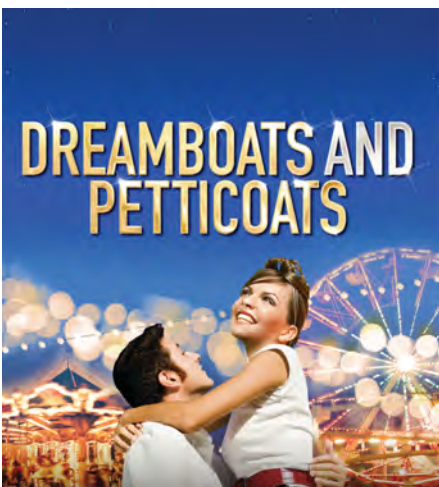
As our dependence on technology increases, so too do the associated risks. Join the BID and its new insurance partner - The Jelf Group - at a seminar on cyber and data risks.

Following recent ransomware attacks, cyber-risk is a hot topic and it's now more important than ever to understand the risks and how to protect your business against them.

At this seminar, we will discuss the risks and appropriate risk management procedures, whilst exploring what insurance options are available to protect your business against internal and external risks.

We'll also look at GDPR - what it means and how it might impact your business. Discover more on the BID website Events Page or book your place by emailing

lesley.sandell@jelfgroup.com



THEATRE TICKETS OFFER

Dreamboats and Petticoats
4 - 9 September 7.30pm

The West End sell out sensation features some of the greatest hit songs of the 1950s and 1960s rock 'n' roll era.

Tickets: Mon-Thu at 7.30pm: £31.50.

£5 off for easit card holders

Terms and conditions on the BID website Benefits Page.

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